



Left Photos (Top): Flood water which traveled from the second floor to the basement caused the ceiling between the first and second floors to collapse. (Bottom): The previously flooded kitchen floor was removed and replaced with new flooring.

Right Photo: The Schmidt Kramer law firm is located in a 100+ year old home that has been converted to offices in Harrisburg, PA.



Project Spotlight: Law Firm Flooding

Cause

In the early morning hours of November 20, 2012, a toilet supply line on the second floor of a 100+ year old home turned law office in Harrisburg, PA burst. The breach caused water to travel down to the 3 rooms below and flooded the kitchen area, located on lowest level.

Damage Description

The flooding resulted in an electrical panel box that was soaked, and 6 inches of water in the basement kitchen. The ceiling between the first and second floors had also collapsed.

Action

ACCORD Restoration received the call at 8:15 a.m. and were on site within 1 hour to begin the clean-up. The ACCORD team was able to work to repair the damage, while still keeping the law office running. Repairs were completed quickly and efficiently.

Impact on Claim

The Schmidt Kramer law office was able to remain open and working during the repairs. The client was pleased with the process, “[ACCORD] arrived at our office within an hour and immediately started the clean-up,” stated firm partner Gary Kramer. “We were able to keep the business up and running during the clean-up. They worked the demolition and construction around our business schedule. They were extremely efficient at keeping us informed as to what was going to take place and when. The job was done in a prompt and professional manner. We would recommend ACCORD Restoration and would not hesitate to use them in the future.”



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