



Project Spotlight: Governor's Mansion, Harrisburg, PA

Cause

In September of 2010, the private kitchen of the Governor's Mansion in Harrisburg, Pennsylvania experienced a severe water leak due to a broken pipe.

Damage Description

The hardwood flooring in the kitchen became saturated with water causing warping and buckling. The floor was beyond repair and needed to be replaced. The area connected to a dining room area with the same flooring, therefore the exact flooring had to be matched.

The damage was throughout the kitchen, including under cabinets and appliances. All lower cabinets and granite countertops had to be removed before flooring could be installed.

Action

Due to the Governor's schedule, the floor replacement project needed to be completed in 8 days time. ACCORD Restoration received a call from the insurance company and immediately evaluated the situation.

ACCORD took action quickly to secure the correct materials for the job, schedule crews including overtime, and plan the project to meet the strict 8-day deadline.

Impact on Claim

The floor in the private kitchen of the Governor's Mansion was restored to its original beauty. The Governor, the executive staff and administrative staff all gave the ACCORD team high praise for the workmanship, coordination, professionalism and speed.

Left Top Photo: Governor's Mansion exterior.

Left Bottom Photo: Governor's kitchen after project completion.

Right Top Photo: Hardwood flooring in Governor's Mansion damaged by broken water pipe.

Right Bottom Photo: New flooring matching the old installed and completed within 8 days.



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